

STATE OF THE UNION

JUNE 2010



TEXTBOOK SCHOLARSHIPS!

Attention students! It's time for our annual Textbook Scholarship awards. Each year, after much consideration of our academic applicants, the Credit Union awards to two lucky students a scholarship of up to \$400 to help cover the cost of textbooks. To qualify, scholarship applicants must be a member of the CUP Credit Union and be either a full or part time student.

All applications must be received in our office no later than Friday, August 6, 2010. To get an application you may call or email Heidi Hansen (801-379-1124, hedihansen@usbr.gov) or Ann Brinkerhoff (801-374-1170, cupfcu@gmail.com). You can also get an application at our web site, www.cupcu.com.

PRIVACY POLICY

Protecting our members' personal information and using it in a manner consistent with their expectations is a high priority for our credit union. Therefore, the board of directors and staff have adopted the following policy:

- Our credit union will collect only the personal information that is necessary to conduct our business.
- Our credit union will maintain

strong security controls to ensure that member information in our files and computers is protected. Where appropriate, we will use security coding techniques to guard against unauthorized access to personal records, ensure the accuracy and integrity of communications and transactions, and protect member confidentiality.

- Our credit union will only share information (1) to administer the products and services we provide, (2) when required to do so by the government, or (3) when we partner with other businesses to offer a broader array of products and services such as credit life or disability insurance on loans. Those businesses are required to follow strict confidentiality requirements.
- Our members will always have access to their information and the opportunity to make necessary changes to ensure that our records are complete and accurate.

CREDIT UNION KIDS DAY!

Back by popular demand after last year's festivities, we'll be having a Credit Union Kids Day on Tuesday, September 1, from 4-6 p.m., in the area in front of

the Credit Union. Your kids won't want to miss it!

PLEASE TAKE OUR SURVEY!

At our recent luncheon to introduce the Balance Financial Fitness program, we handed out a survey intended to get feedback from YOU, the shareholder, as to how we might improve our services. If you missed the luncheon, you can still take our survey and maybe even win a \$10 prize to be added to your account!

There are three easy steps:

1. Find the ticket that came in the envelope with your statement and this newsletter.
2. Get on the internet and go to <http://www.surveymonkey.com/s/88G7YKG>
3. The very first item on the survey will be your raffle ticket number. Then, complete the survey and you're done!

Winning ticket numbers will be published in the next newsletter, so don't lose your ticket, and watch this space in our next newsletter!!

INTERNET BANKING: CHECK OUT OUR WEB SITE IMPROVEMENTS!

Remember that online banking is available at www.cupcu.com! If you haven't visited the web site lately, you might want to surf on over and take a look. We have an improved platform and lots of new and useful links. If you haven't yet created an account to access the home banking features, our VERY friendly and efficient Credit Union staff can help you with that. After the account is set up, you will be able to:

- ▶ Check account balances
- ▶ See your direct deposit postings
- ▶ View or print account history
- ▶ Transfer funds between accounts
- ▶ Search for cleared checks
- ▶ Sign up for E-statements
- ▶ Set up alerts
- ▶ Apply for a loan
- ▶ Change your personal CU online password
- ▶ And more! Check it out, you'll be amazed!

REMINDER-UPCOMING HOLIDAYS!



Just a friendly reminder that the Credit Union will be closed on Friday, July 23 (state banking holiday).

<p>CUP Federal Credit Union 2009 Board of Directors Chairman: Dave Krueger Vice Chairman: Justin Record Secretary: Scott Taylor Treasurer: Jonathan Jones Delinquent Loans Officer: Shauna Reid Promotions: Heidi Hansen Education and Membership: Beverlev Heffernan</p>
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Reading Test...Not!

Our faithful readers know that normally, three lucky members who notice their account numbers hidden in this newsletter can receive a \$10 prize, placed in their account, just by contacting credit union staff! For this issue, we have placed a ticket in each envelope, and the ticket number should be added to the online survey discussed above. So, for this issue, prize winners will be lucky survey participant!